

Free PSLF Resource List

There are several government offices and non-profit organizations that currently provide free and high-quality recorded and live webinars to help public service workers access PSLF. You can direct your employees to these resources. If you are a large employer, you can also contact these providers to inquire about scheduling a webinar tailored to your organization.

Borrower Government Resources

- The U.S. Department of Education's webpage on PSLF: <https://studentaid.gov/manage-loans/forgiveness-cancellation/public-service>
- The U.S. Department of Education's webinar on navigating the PSLF Help Tool: <https://bit.ly/KalturaPSLFDynamicHelpTool>
- The webpage for MOHELA, the student loan servicer contracted to administer PSLF: <https://www.mohela.com/pslf>
- The federal Consumer Financial Protection Bureau's webpage on PSLF: <https://www.consumerfinance.gov/consumer-tools/educator-tools/students/loan-forgiveness/>

Borrower Non-Profit Webinars

- The Student Borrower Protection Center's step-by-step video tutorial and FAQs on accessing PSLF, including videos related to identifying loan types, certifying employment, and consolidating loans: www.cancelmystudentdebt.org
- The Student Borrower Protection Center's upcoming live webinars on accessing PSLF: <https://protectborrowers.org/events/>
- Several states have state-based student loan ombudsmen who may be able to assist individual borrowers. A list of student loan ombudsmen is available here: <https://www.cancelmystudentdebt.org/student-loan-state-resources>

Employer Resources + Support

The Consumer Financial Protection Bureau published an **Employer's Guide to Assisting Employees with Public Service Loan Forgiveness** here:

Visit <https://www.cancelmystudentdebt.org/pslf-employer-toolkit> for more information

https://files.consumerfinance.gov/f/documents/202106_cfpb_public-service-toolkit.pdf

which explains PSLF, proposes an action plan for employers, and provides sample employee communications. Please note, however, that the guide was published before some of the program requirements were revised. However, the program overview and sample documents are still informative.

For information about how many public service workers are likely eligible for PSLF in your state you can visit: <https://www.cancelmystudentdebt.org/pslf-in-the-states>